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1.0 Financial

1a Improve the Hospital's Cash Flow

AR Days

Actual	Goal
55	40

2.0 Patient

2a Improve Patient Wellness

Patient Satisfaction

Actual	Goal
95.0%	90.0%

3.0 Internal

3a Create Gold-Standard Work Environment

Nursing FTE per licensed bed

Actual	Goal
1.7	2.5

4.0 Learning and Growth

4a Improve Quality of Care

Mortality Rate

Actual	Goal
0.8%	1.0%

Unplanned Returns to Surgery

Actual	Goal
15.4%	15.0%

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